



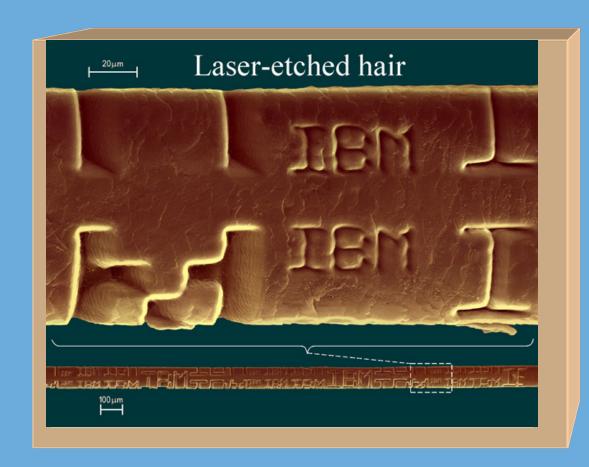
## Chandra Narayanaswami, PhD

Principal Research Staff Member IBM TJ Watson Research Center

Yorktown Heights, New York

Artificial Intelligence
Supercharging Knowledge and Decision Making

## Laser Excimer Surgery





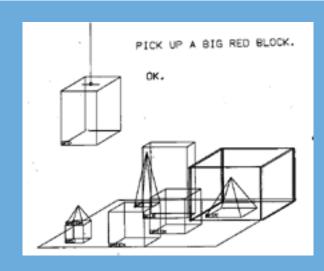






IBM Researchers: Samuel E. Blum, James Wynne, Rangaswamy Srinivasan

## Early AI systems were pretty impressive



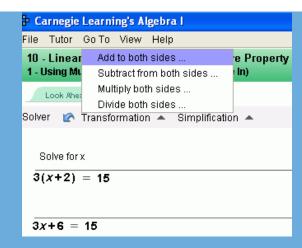
SHRDLU: A program for understanding natural language, (Terry Winograd, MIT) in 1968-70 that carried on a simple dialog with a user, about a small world of objects on a display screen.

http://hci.stanford.edu/~winograd/shrdlu/



AARON - The First Artificial Intelligence Creative Artist (Harold Cohen, UCSD) 1973–present)
The Aaron system composes and physically paints novel art work. It is a rule-based expert system using a declarative language.

http://www.viewingspace.com/genetics\_culture/pages\_genetics\_culture/gc\_w05/cohen\_h.htm



Carnegie Learning's Algebra Tutor (1999–present): This tutor encodes knowledge about algebra as production rules, infers models of students' knowledge, and provides them with personalized instruction.

http://www.carnegielearning.com

## Games Provide a Laboratory for Reasoning



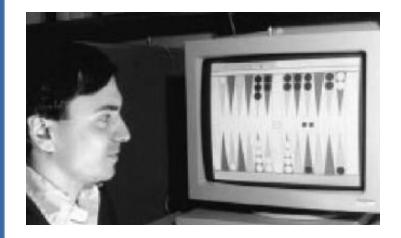
Checkers, 1956



Chess, 1997



Go, 2016



Backgammon, 1984



Jeopardy, 2011

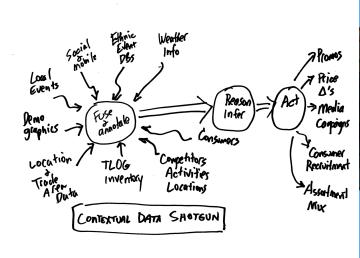


Poker, 2017

## Watson (2011): Deep Foundations in Computer Science

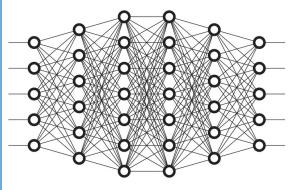


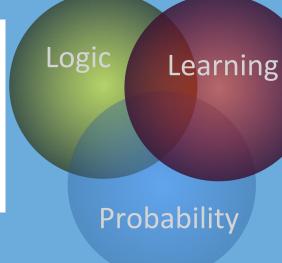
## An AI Renaissance











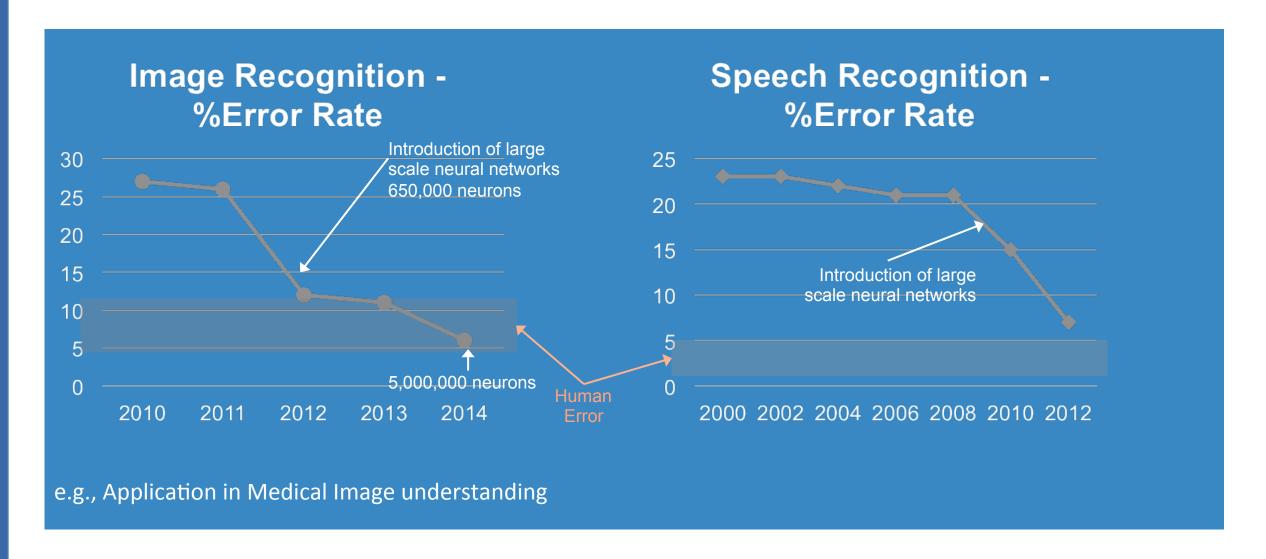
**Data** 

Cloud

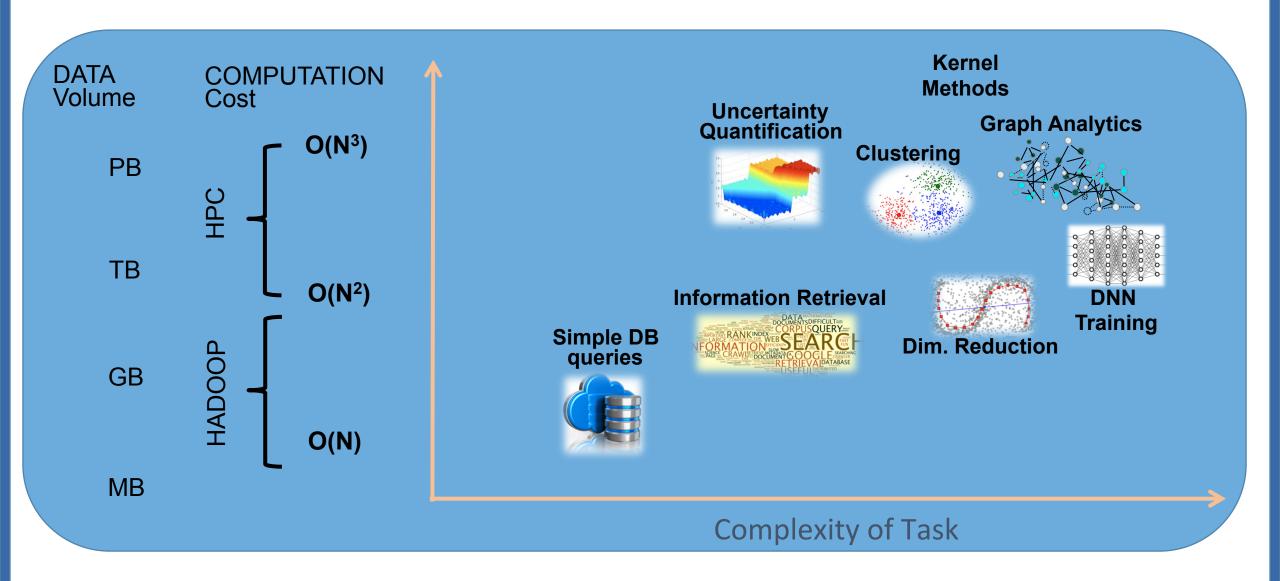
**Deep Learning** 

Probabilistic Reasoning

## Trend: Neural Networks Approach Human Accuracy



### Trend: Cognitive Workloads Put New Demands on Computing



## "analytic decision overload" for Data Scientists

#### Ingestion

- Retrieval
- Storage
- Formatting

•...

#### Selection

- Data Source Selection
- Data Composition
- Data Linkage
- Concept Extraction
- Filtering
- •...

#### Preparation

- Missing Values
- Smoothing
- Normalization
- •...

#### Generation

- Aggregation
- Construction
- Labelling
- Data Augmentation
- •...

#### Transform

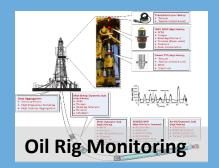
- Feature selection
- Feature space transformation
- •...

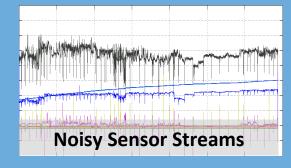
#### Model

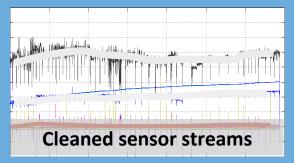
- Regression
- Classification
- •...

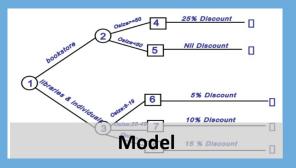
#### Operations

- •(Re)-Deployment, Re-Training, Monitor
- Explanations
- Written Report
- •Best-Worst case scenarios
- •...









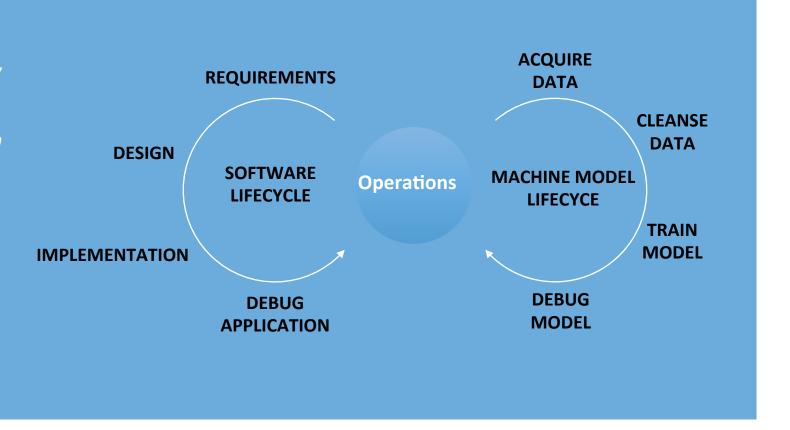
- Combinatorial Explosion in choices of algorithms (and implementations/platforms), their parameters and their compositions
- 4Long, complex, tedious and sometimes artful process requiring substantial time + effort

## Cognitive Systems Lifecycle

Cognitive systems are more challenging to develop, deploy, and manage because a critical component (model) is created from data and requires domain expertise

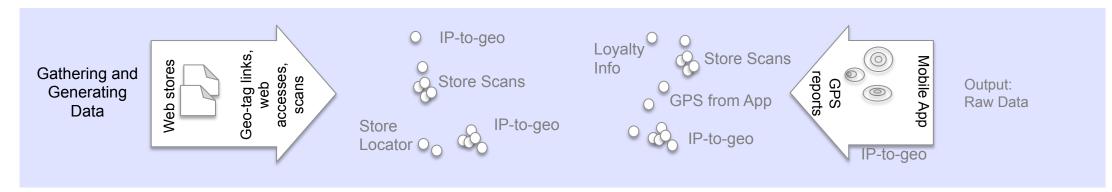
#### Areas of interest:

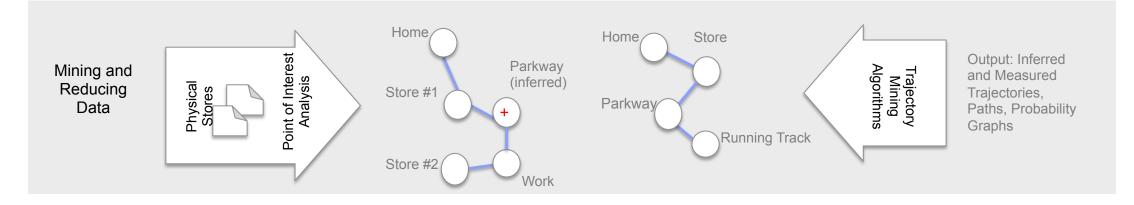
- Higher level programming models for dialog
- Increase productivity of cognitive application creation, integration, and management
- Context-based search and recommendations
- Provenance for data analytics

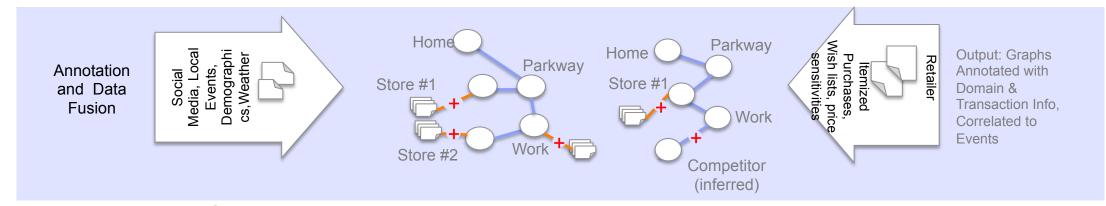


## Main Areas of a Cognitive Computing Platform

Comprehension	Knowledge	Insights	Build & Run
Natural Language & Text Understanding	Decision Support	People Insights	Cognitive Software and Data Life Cycle
Visual Comprehension	Reasoning and Planning	Human Computer Interaction	Cognitive Computing Platform Infrastructure
Speech and Audio	Query and Retrieval	Embodied Cognition	
	Knowledge Extraction and Representation	Dialog	
	Learning		







#### Cognitive Local Events Pipeline – Promotions to Shopper Example

Inferring, Scoring, Deducing, Learning

IP-to-geo

IP-to-geo

IP-to-geo

Remark Scenario A: Runner at Marathon Event

Scenario A: Runner at Marathon Event

Home

Scenario B: Organizer of Marathon Event

Home

Scenario C: Cheerleader for Marathon

Home

Store

Matching and Scoring Algorithms

Marathon

Output: High Level Hypothesis, scored and ranked.

ACT

Responding and Acting

For scenario A: Special Offers for marathon prep, based on stage of preparation, plus reminder message to check items projected to be in low supply by the user, based on computed consumption rate.

For scenario B: List of stores along marathon route sent to user, checklist of item for marathon day for runners and spectators, including weather, and for post marathon celebration

Decision Mgmt Constructs, Response Scripts Output:
Response
Dialog,
Problem
Resolution
Algorithms

### Metropulse - Powered by Watson

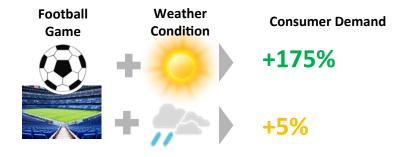
#### 1. Merchant Neighborhood Insights

Provide merchants relevant hyper-local information to drive performance at the PoS



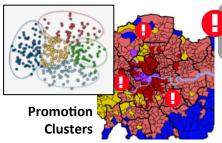
#### 2. Product Demand Signals

Provide demand alerts for certain categories based on external events (weather, concerts, social media, ...)



#### 4. Marketing/Promotion Effectiveness

Tailor marketing content and promotions based on local events and personality traits of customers



Upper East Side families: \$100 for opening a new brokerage account

East Village young professionals: \$150 bonus for opening a credit card

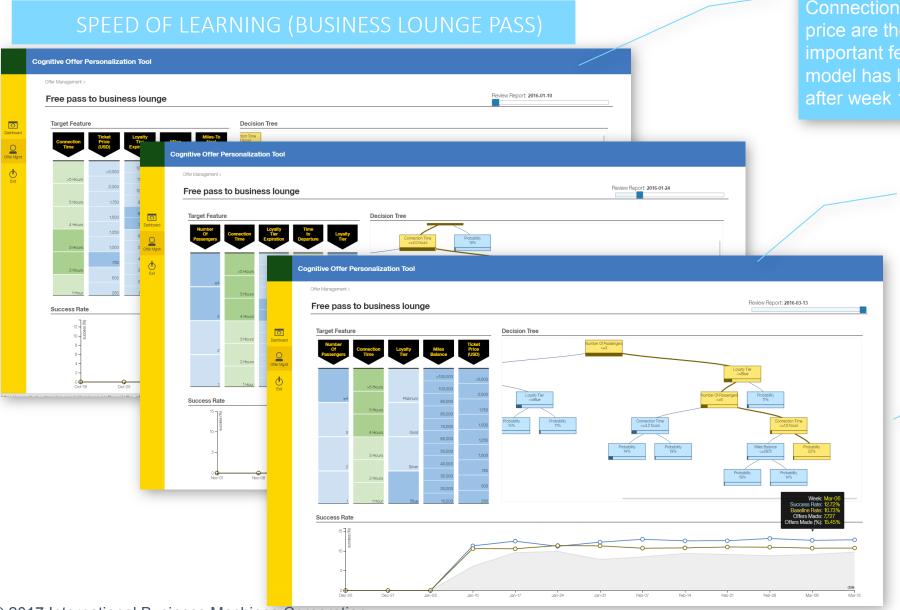
#### 3. Shopper Personas

Leverage location data to create detail shopper personas by time of day and demand space





Airline offers - Speed of learning



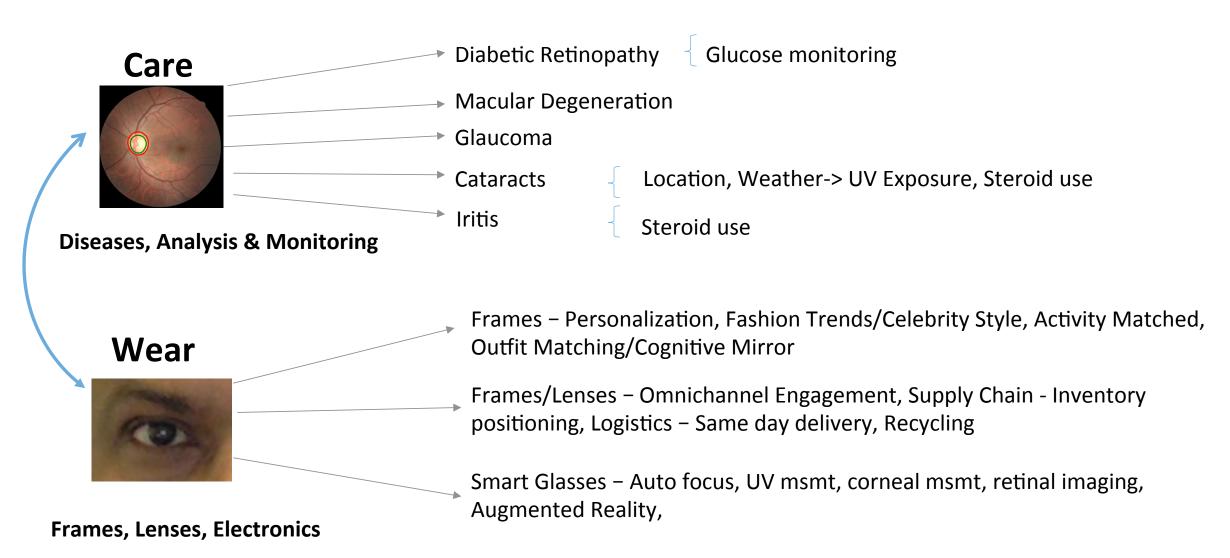
Week 1: Connection time and ticket price are the 2 most important features, but model has low confidence after week 1.

Week 3:
Model learns and starts
converging to "number of
passengers" and "connection
time" as the truly important
features for successful
conversions.

Week 13: Model reinforces the learning and solidifies the features and sweet spot ranges in the heat map.

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## Cognitive Eye Care/Wear

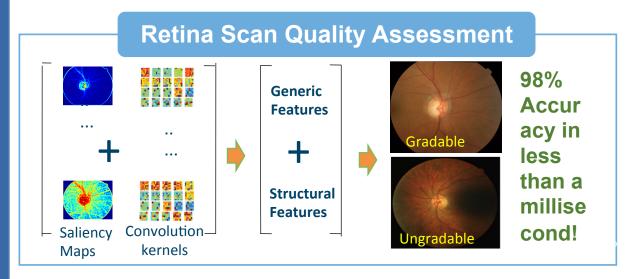


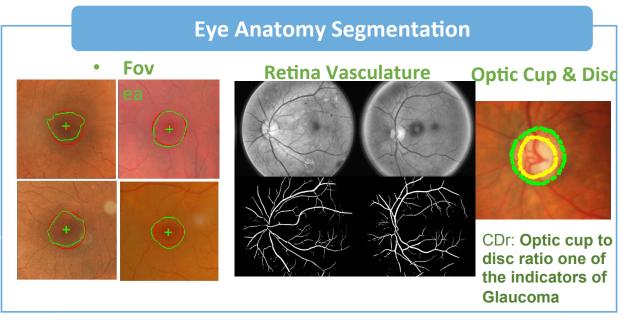
## Which frame comes next?

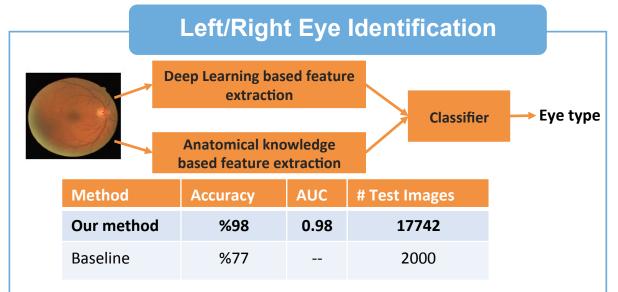


Power Progression, Insurance/Economic, Contact lenses, Fashion, Family, Bifocals, Computer Use

#### IBM Research: Ophthalmology Image Analytics using Deep Learning

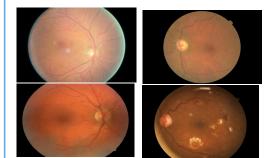






### **Diabetic Retinopathy Severity Assessment**

Evaluation is performed on 35 K retina images from EyePACS Dataset



Method	Kappa-score
State-of-the-art (Baseline)	0.81
Our method	0.86



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## AI-based DR Screening Available in Europe

IBM Watson Health

IBM

Patient Imaging in 5 min. Procedure



Images processed on



Point of Care Results in < 20 sec.



**IDx and IBM Watson Health Forge Alliance for Eye Health:** *IBM Watson Health to Distribute IDx-DR Offering in European Economic Area:* <a href="http://www-03.ibm.com/press/us/en/pressrelease/51833.wss">http://www-03.ibm.com/press/us/en/pressrelease/51833.wss</a>

IDx is currently conducting a U.S.-based clinical trial of IDx-DR scheduled for completion this summer.

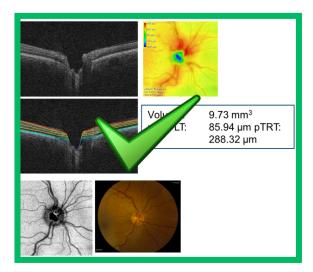
Please note that IDx products have not been cleared by the FDA and are not currently for sale in the United States. IDx-DR is an investigational device and is limited by Federal law to investigational use in the United States.

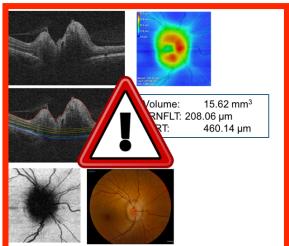
Computer image: https://pixabay.com/en/laptop-notebook-computer-black-158648/

Wi-fi image: https://pixabay.com/en/wi-fi-internet-connection-1646475/

#### **IBM Watson Health**

### OCT-Based AI Full Spectrum Disease Screening and Management





#### OCT device independent

- Automated Image Quality Check
- **Automated Retinal Layer Segmentation**
- **Glaucoma** Screening and Progression
- **AMD** Screening and Progression
- **Visual Field** Prediction from OCT
- Automated detection of brain swelling (papilledema)

"...IBM and IDx to work together to jointly develop and deploy new eye-related offerings leveraging each company's expertise and assets." – IBM News Release, 3/16/17

- Green check mark image: https://pixabay.com/en/mark-green-tick-symbol-sign-35780/
- Warning sign image: https://pixabay.com/en/warning-danger-dangerous-sign-36073/

# Thank you